

**Report of: Head of Stronger Communities**

**Report to: Outer North West Community Committee**

**Wards: Adel and Wharfedale, Guiseley and Rawdon, Horsforth and Otley and Yeadon**

**Report author: Jonny Russell - 0113 37 85798**

**Date: 30<sup>th</sup> November 2020**

**to note**

**Outer North West Community Committee - Update Report**

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### **Purpose of report**

1. To bring to members' attention an update of the work which the Communities Team is engaged in, based on priorities identified by the Community Committee. It also provides opportunities for further questioning, or to request a more detailed report on a particular issue.
2. This report provides regular updates on some of the key activities between Community Committee meetings and functions delegated to Community Committees, Community Champions roles, community engagement, partnership and locality working.

### **Main issues**

Updates by theme:

#### **Children and Families: Councillor Pat Latty**

3. The Outer North West Sub Group met on Zoom on Thursday 3<sup>rd</sup> September 2020.

#### **Environment and Community Safety: Councillor: Barry Anderson**

4. Councillor Anderson to provide a verbal update.

#### **Transport- Cllr Wadsworth**

5. The next meeting will take place in December 2020 and a representative from Metro will attend the meeting.

**Employment, Skills & Welfare: Councillor Ryk Downes – Update to be included at the meeting in March 2021.**

**Health, Wellbeing and Adult Social Care: Councillor Graham Latty**

6. The Health, Wellbeing and Adult Social Care sub group met on Tuesday 15<sup>th</sup> September 2020.

**Updates from Services**

**Health and Wellbeing & Adult Social Care – Update from Jon Hindley  
(Extended report due to Covid)**

**Key Messages & Resident Behaviour during the Pandemic**

We would strongly encourage all residents in Outer North West to adhere strictly to the key messages below please. We would be very grateful if all partners and councillors continue to encourage local community members to follow local and government guidance. Recent weeks have seen some important developments in relation to the Covid-19 pandemic:

- Leeds has been placed on tier 2 High alert
- To find out more about the current government restrictions for Leeds please visit: <https://www.leeds.gov.uk/coronavirus/local-rules>.

Leeds City Council Public Health services and officers In Leeds remain ever vigilant and want to give our residents all the information they need to stay healthy. Highlighted below is some key information from colleagues in Public Health on Covid-19.

- **Keep a safe distance from others**
- **Wash your hands regularly, for 20 seconds.**
- **You must wear a face covering on public transport, in shops and in healthcare settings.**
- **No one in your household should leave home if any one person has symptoms**
- **If you have symptoms, stay at home and book a free test at [nhs.uk/coronavirus](https://nhs.uk/coronavirus) or ring 119.**
- **If you need to stay at home and have no family or friends for support, ring 0113 378 1877.**

We would like to ask that all our partners please share this information, via your networks, to embed the key messages highlighted:

An infographic has been produced. If you would like a copy please see below. We also have translated versions available in Arabic, Bengal, Czech, Farsi, Kurdish, Polish, Punjabi, Romanian, Slovak, Tigrinya and Urdu. Please get in touch if you would like copies of these. Please e-mail:

[Jonathan.Hindley@leeds.gov.uk](mailto:Jonathan.Hindley@leeds.gov.uk)

## What signs and symptoms should I look out for?

- a high temperature,
- a new, continuous cough,
- a loss or change to your sense of smell or taste

Videos available here:

<https://www.youtube.com/playlist?list=PLggQFjpTLgplq0r7-nFO9mT6j8Yk2vKBt>

## When, how and why should I get tested?

### When to get a test:

- For yourself, if you have coronavirus symptoms now (a high temperature, a new, continuous cough, or a loss or change to your sense of smell or taste).
- For someone you live with, if they have symptoms.
- If you live in England and have been told to have a test before you go into hospital, for example, for surgery.

### How to get a test:

- Apply online [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus) or call 119 (if you have problems using the internet) to book either:
- Drive through test
- Home test
- Walk to test site at Bridge Street Community Church in Burmantofts (close to St James' hospital) –
- This website is regularly updated with new information and frequently asked questions related to testing location: <https://www.leedsccg.nhs.uk/health/coronavirus/#where-can-i-go-for-testing>

### Why to get tested:

- Testing is really important because if you know that you have tested positive for Covid-19, you can protect your family and friends.

## HOW TO GET A COVID-19 TEST EXPLAINED:

Below are links to some excellent videos that Chetna Patel has been working on:

[Home Test Video.](#)

[Leeds CCG Handwashing Video 29.7.20.](#)

For more information please contact Chetna on: [Chetna.Patel@leeds.gov.uk](mailto:Chetna.Patel@leeds.gov.uk)

## Health and Wellbeing Partnerships

Please note these partnerships are currently on hold as partners have repurposed to meet the needs of local residents during the pandemic. Organisers have recently contacted partners to check availability and are awaiting feedback from individuals and organisations.

## **Protecting and supporting vulnerable citizens experiencing suicidal thoughts and the rapid training of volunteers in suicide prevention training.**

As you can appreciate the scope and quantity of Public Health work by the council across the city during the coronavirus pandemic has been immense. The council is very appreciative of the massive amount of work of the cities' superb volunteers, third sector organisations and partners. The city owes them a huge debt of gratitude.

One of the challenging and upsetting tasks when the support system was put in place until other resources (RUOK helpline) came on line was when volunteers received calls from residents who were harming themselves and experiencing suicidal thoughts. One of the many pieces of work Public Health put in place was the rapid on line training of volunteers and partners in suicide prevention.

The links below highlight some of the training and online support provided:

Full Training:

[https://www.relias.co.uk/hubfs/ZSACourse4/story\\_html5.html](https://www.relias.co.uk/hubfs/ZSACourse4/story_html5.html)

Micro Course:

[https://www.relias.co.uk/hubfs/ZSAMicroCourse/story\\_html5.html](https://www.relias.co.uk/hubfs/ZSAMicroCourse/story_html5.html)

Suicide prevention:

<https://www.leeds.gov.uk/phrc/current-awareness/suicide-prevention>

## **Public Health Central City Teams - Health and Wellbeing Update**

The Public Health Messages Group was established as part of the Leeds response to the COVID-19 pandemic. The group was tasked by the Director of Public Health to develop and co-ordinate consistent clear public health messaging for staying safe and well during the pandemic, aimed at the public and workforce. The group identifies weekly key messages, and manages dissemination through a range of channels including bulletins and social media.

The group is aligned with the work of Leeds City Council (LCC), Leeds Clinical Commissioning Group communications teams and newly formed COVID-19 specific task groups, and is supported by the Public Health Resource Centre.

The approach has very much been one of collaboration and partnership working across the system to agree the balance between 'stay safe' messages and wider health and wellbeing messages, with the focus also moving to support prevention, test and trace and outbreak/cluster management.

During the three month period April – June 2020, over 250 items of content were provided across a range of publications, social media and Public Health Resource Centre new COVID 19 specific webpage (aimed at those working in Leeds).

## **Sexual Health PH Team**

To reduce barriers in accessing contraception/STI protection, the Sexual Health Team have provided:

- Condoms to Community Care Hubs and Live Well Leeds to be added to food/toiletry packs on request.
- 290 vulnerable people housed in hotels and hostels have been provided with condoms in toiletry/wellbeing packs

- A postal version of the C-Card, free condom scheme for young people (coordinated by via MESMAC). Young people can request condoms online and have them posted to their home address.
- Youth Service have provided C-Card condoms via wellbeing packs distributed to young people, through detached work.

### **Children and Families PH team (Maternity and Infants)**

The city-wide Breastfeeding Peer Support service has continued to provide telephone support and much needed face to face breastfeeding support throughout the lockdown period and beyond, albeit virtually over Zoom. They have provided weekly, sometime more frequently, group meetings where mothers can get peer support from each other and specialist breastfeeding support from one of the coordinators.

The Baby Steps service works with vulnerable pregnant women and families and they have continued to provide antenatal and postnatal support during the COVID-19 pandemic. This support has been provided on a one to one basis over the telephone and via digital means

### **National Flu Immunisation Programme**

The National Flu Immunisation Programme is essential to protect vulnerable people and support the resilience of the health and care system, particularly in light of the risk of flu and COVID-19 co-circulating this winter.

The programme helps reduce GP consultations, unplanned hospital admissions and pressure on A&E. It's therefore a critical element of the system-wide approach to deliver robust and resilient health and care services during the winter.

This year, the free NHS influenza vaccination will be offered to more groups of people with others added list later in the year.

In the meantime, the following resources are now available for download and can be used. Resources currently available include the 2020/21 Flu Vaccination – Who should have it and why? resource which is available to order in 20 different languages:

<https://www.gov.uk/government/collections/annual-flu-programme#2020-to-2021-flu-season>

### **Updates from Community Hubs**

#### **Horsforth**

- Continues to operate on reopened arrangements, with a browsing model in place that has been well-received by residents.
- Customer service (LCC) enquiries in place for quick enquiries with colleagues taking telephone appointments for lengthier, complex enquiries.
- Order and collect in place for library material
- Hub staff took part in Live@Home Walking 9-5 fundraiser
- Old part of building used for filming of online resources on Leeds Libraries Facebook page over half term
- Referral of excess food stock from food waste organisations into Live@Home for distribution for their food parcel delivery

#### **Guiselley Library**

- Unfortunately customer services have not been able to open the Guiseley Library since Lockdown. At the moment customers seem to have been using Yeadon and Otley Hubs

#### Yeadon and Otley Community Hubs and library

- Both sites have had PPE installed with screens and copious supplies of Hand sanitisers, wipes etc for customers.
- The buildings and furniture have been adapted to allow for social distancing.
- Staff firmly ask customers to stick to government guidelines ie 2 meters, hand washing/sanitising and wearing of face masks.
- Staff are recording customers for the Test and Trace initiative.
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- Both sites are successfully operating the library browsing model as agreed with Unions and Health and Safety. A lot of customers are also using the click and collect for books.
- We can offer limited public PC access and printing and minimal help with IT. Always staying at a distance when communicating with customers.

## Updates from Housing

### Outer North West Housing Advisory Panel (HAP):

7. The aim of the HAP panel is:

- To use HAP funds to support a range of community and environmental projects in line with the Council and local priorities.
- To work closely with local housing and other council teams to help review and monitor the delivery of local services and help shape services that meet the local community's needs..

The HAP is part of a wider Tenant Engagement Framework and one of the ways Housing Leeds involve tenants. Within the Regulatory Framework the 'Tenant Involvement and Empowerment Standard' requires all social housing providers give tenants a 'wide range of opportunities to influence ' and be 'involved in the formulation of their landlord's housing related policies', and the making of decisions about how housing related services are delivered'.

HAP's continue to have an important role in supporting communities impacted by COVID and prioritising funding application that help community groups and community activity in response.

This year HAPs are prioritising and welcoming shorter applications for lower amounts of funding. HAPs are especially keen to receive requests from individual residents that have come together to help others, or community and third sector groups who are helping communities in their response to the Coronavirus pandemic.

This could be in many different ways, such as helping residents feel less isolated, giving practical day to day help, or dealing with some of the longer term impacts such as reduced incomes or improving digital skills and confidence.

There is a remaining HAP Budget of £31,647.68 for Outer North West and there are currently some projects in the pipeline, most of the projects are environmental and some are community based.

- Holtdale Ground Stabilizing Mesh
- St James signage
- St James drive gate
- ST James block 23 bin store
- Wayland Croft Planters
- Billing View bin stores and other work
- Willows bin stores and security to rear windows
- Holtpark cut backs, graffiti removal
- And possibly Some Health & Wellbeing projects (awaiting further info)


Bids approved so far this year

- Virtual father's day celebration
- Otley Action for Older People to run activities
- Greenlea Verge Signs to stop parking on grass
- Horsforth Children's centre activity packs to the community

## HAP priorities

The current HAP priorities are outlined in the 'plan on a page' below and this year Climate Change will be added to the priorities as agreed by panel members.

<p><b>Wider Community Priorities:</b></p> <ul style="list-style-type: none"> <li>• Work with Partners to improve local services</li> <li>• Develop and make better use of community assets</li> <li>• Enhance the quality of our parks and public spaces</li> <li>• Increase community activity and local residents involvement in decision making</li> </ul>	<p><b>Wider Community Priorities:</b></p> <ul style="list-style-type: none"> <li>• Promote healthy lifestyles and tackle health inequalities</li> <li>• Improve access and engagement in sport and cultural activities</li> </ul>	<p><b>Wider Community Priorities:</b></p> <ul style="list-style-type: none"> <li>• Support activities that make people and places feel safer</li> <li>• Support children and young people to be engaged, active and inspired</li> </ul>	<p><b>Wider Community Priorities:</b></p> <ul style="list-style-type: none"> <li>• Provide opportunities for people to get jobs, volunteer or learn new skills</li> </ul>
<p><b>Housing Leads Priorities:</b></p> <p>To improve the environment and green spaces and make the estate a better place to live. Working with partners and colleagues across LCC arranging action days, clean up and encouraging recycling.</p>	<p><b>Housing Leads Priorities:</b></p> <p>Improve housing conditions by identifying issues of disrepair and vulnerability during AHV's and aim to achieve 100% AHV. Work in conjunction with local Care partnership.</p>	<p><b>Housing Leads Priorities:</b></p> <p>Working with partners to address community safety including targeted hot spot areas by completing action days which include crime prevention advice.</p>	<p><b>Housing Leads Priorities:</b></p> <p>Improve rent collection and reduce arrears and possession proceedings by early intervention with customers in arrears to make suitable payment plan and offer advice on Welfare Reform and benefits. Encouraging tenants to get online and help with UC</p>
<p><b>HAP Priorities:</b></p> <p>To enhance the environmental appearance of neighbourhoods including those that address Waring, dog fouling and overgrown shrubs &amp; trees.</p>	<p><b>HAP Priorities:</b></p> <p>To support projects that give tenants an overall better quality of life in terms of health &amp; wellbeing including mental health &amp; social isolation.</p>	<p><b>HAP Priorities:</b></p> <p>To support community cohesion projects and engagement projects that address social problems in ASB, burglary, drugs and domestic violence.</p>	<p><b>HAP Priorities:</b></p> <p>Support projects that assist tenants affected by Universal Credit and other welfare reforms, budgeting, numeracy &amp; literacy skills, jobs and skills projects.</p>


If you'd like to find out more about HAPs, get involved or find out more about funding visit: [www.leeds.gov.uk/hap](http://www.leeds.gov.uk/hap)
Housing Advisory Panels - Shaping a local community

## Community Engagement: Social Media

9. Information on posts and details recent social media activity for the Outer North West Community Committee Facebook page is provided at **Appendix 1**.

## Corporate Considerations

## Consultation and Engagement

10. The Community Committee has, where applicable, been consulted on information detailed within the report.

## Equality and Diversity/Cohesion and Integration

11. All work that the Communities Team are involved in is assessed in relation to Equality, Diversity, Cohesion and Integration. In addition, the Communities Team

ensures that the wellbeing process for funding of projects complies with all relevant policies and legislation.

### **Council Polices and City Priorities**

12. Projects that the Communities Team are involved in are assessed to ensure that they are in line with Council and City priorities as set out in the following documents:

1. Vision for Leeds 2011 – 30
2. Best City Plan
3. Health and Wellbeing City Priorities Plan
4. Children and Young People's Plan
5. Safer and Stronger Communities Plan
6. Leeds Inclusive Growth Strategy

### **Resources and Value for Money**

13. Aligning the distribution of community wellbeing funding to local priorities will help to ensure that the maximum benefit can be provided.

### **Legal Implications, Access to Information and Call In**

14. There are no legal implications or access to information issues. This report is not subject to call in.

### **Risk Management**

15. Risk implications and mitigation are considered on all projects and wellbeing applications. Projects are assessed to ensure that applicants are able to deliver the intended benefits.

### **Conclusions**

16. The report provides up to date information on key areas of work for the Community Committee.

### **Recommendations**

17. The Community Committee is asked to note the content of the report and comment as appropriate.

### **Background documents<sup>1</sup>**

18. None.

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<sup>1</sup> The background documents listed in this section are available for inspection on request for a period of four years following the date of the relevant meeting Accordingly this list does not include documents containing exempt or confidential information, or any published works Requests to inspect any background documents should be submitted to the report author.